COVID-19 Restaurant Impact Survey – January 2022 New Jersey

Omicron variant negatively impacted business conditions in New Jersey

- The omicron variant led to a rapid deterioration in business conditions for restaurants in New Jersey. 93% of restaurants experienced a decline in customer demand for indoor on-premises dining in recent weeks, as a result of the increase in coronavirus cases due to the omicron variant.
- New Jersey restaurants took a number of actions in recent weeks, as a result of the increase in coronavirus cases due to the omicron variant:
 - > 50% reduced hours of operation on days that it is open
 - > 30% closed on days that it would normally be open
 - 23% reduced seating capacity
 - > 3% changed to only offering off-premises for a period of time
- As a result, 80% of operators say business conditions for their restaurant are worse now than they were 3 months ago. Only 2% say business conditions improved during the last 3 months.
- This was on top of the cumulative effects of nearly 2 years of pandemic-induced challenges:
 - 68% of operators say their restaurant accumulated additional debt since the beginning of the COVID-19 outbreak in March 2020.
 - 79% of operators say their restaurant fell behind on expenses since the beginning of the COVID-19 outbreak in March 2020.
 - 70% of operators say their restaurant is less profitable now than it was before the beginning of the COVID-19 outbreak in March 2020.

The New Jersey restaurant industry's recovery is incomplete

- A majority of restaurants have not experienced a complete sales recovery to prepandemic levels. 68% of operators say their sales volume in 2021 was lower than it was in 2019. Only 18% of operators reported a same-store sales increase between 2019 and 2021.
 - Much of the sales growth in 2021 was driven by higher menu prices, as restaurant operators were forced to offset sharply rising costs throughout their restaurant. 87% of operators say their restaurant's total costs (as a percent of sales) were higher in December 2021 than they were in December 2020. Only 3% of operators reported lower costs.
- Customer traffic levels also remained below 2019 levels for most restaurants. 88% of operators say their customer traffic in 2021 was lower than it was in 2019. Only 5% of operators reported an increase in customer traffic between 2019 and 2021.

The Restaurant Revitalization Fund saved many businesses and jobs in New Jersey

- 100% of RRF recipients said the grant made it more likely that they would be able to stay in business during the pandemic.
- 92% of RRF recipients said the grant helped them retain or hire back employees that would otherwise have been temporarily or permanently laid off.
 - The National Restaurant Association estimates that over 30,000 restaurant jobs in New Jersey were saved as a result of the initial round of Restaurant Revitalization Fund grants.
- 100% of RRF recipients said the grant helped them pay expenses or debt that had accumulated since the beginning of the COVID-19 outbreak in March 2020.
- 85% of RRF recipients said the grant was <u>not</u> sufficient to cover all of their lost sales since the beginning of the COVID-19 outbreak in March 2020.

A replenished Restaurant Revitalization Fund would save more businesses and jobs in New Jersey

- 60% of restaurant operators that applied for an RRF grant but did <u>not</u> receive funding said it is unlikely that they will be able to stay in business beyond the pandemic, if they do not receive a grant through the Restaurant Revitalization Fund.
- 100% of restaurant operators that applied for an RRF grant but did <u>not</u> receive funding said a future grant would enable them to retain or hire back employees that would otherwise have been temporarily or permanently laid off.
 - The National Restaurant Association estimates that future grants awarded after a full replenishment of the Restaurant Revitalization Fund will potentially save more than 45,000 restaurant jobs in New Jersey that are currently at risk.

Source: National Restaurant Association, national survey of 4,200 restaurant operators conducted January 6-18, 2022